



LUMINOSITY
SUPPLY & SOLUTIONS

Terms and Conditions: It is the purchaser's responsibility to verify all voltages, dimming ballast compatibility and multi-level switching requirements. Quotes become void if changed in any way; the complete quote must be used; no partial breakouts will be accepted. Quotes do not include Shipping or Tax. All Material is subject to the manufactures warranty. Labor charges must be negotiated and put in writing on all jobs prior to quoting and ordering of any material.

All accounts are subject to credit approval. Luminosity reserves the right to change credit terms if accounts are not current. Future orders and shipments may require prepayment or deposit if account is past due.

Cancellation Policy: Non-stocked items are subject to the manufacture terms. If cancellation is allowed there will be a 15% charge to cancel the order. Special Manufactured items are subject to the manufacture terms. If cancellation is approved by the manufacturer there will be a 15% charge to cancel the order and in addition to the 15% charge all manufacture charges will be applied.

Returns Policy: Stocked Items must be returned within 10 business days from receipt of goods. Non-stocked items are subject to the manufacture terms. If returns are allowed restock fee and shipping charges will apply.